

Is Your Phone Holding You Back or Helping You Fly?

Communications are a critical enabler of success.

- Mobility**
- Customer expectations**
- Staying competitive**
- Responsiveness**
- Collaboration**

By 2020, mobile workers will account for nearly three-quarters of the US workforce.¹

75% of the workforce will be made up by the Millennial generation (born between 1982 and 2003) by 2025.²

64% of employers expect their employees to be reachable outside of the office on their personal time.³

The traditional PBX model was the norm and largely unquestioned.

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| <p>Purchase
You buy the kit and install it in your office.</p> | <p>Ongoing management
An employee has to manage it.</p> |
| <p>Maintenance
You pay a third-party to maintain it.</p> | <p>Upgrade
If you want more features, you pay for an upgrade.</p> |
| <p>Outgrow it
If you outgrow it, you throw it away and buy a new one.</p> | <p>Failures = Serious disruption
If you experience PBX failures, you experience serious business disruption.</p> |

Traditional communications—the great divide between phone and IT systems:



Phone systems
Making and receiving phone calls.



IT systems
Digital communications and information management.

The fact that both systems are essentially concerned with communications was considered immaterial!

Today's communications: The worlds of telecom and IT have converged.

- ✓ Employees are mobile.
- ✓ Teams are virtual.
- ✓ IT has moved to the cloud.

The traditional on-premise phone system is no longer a match for modern businesses.

There is a better alternative.

Cloud Communications offers a range of advantages over the outdated PBX.

- ✓ Free up time.
- ✓ Expand your opportunities.
- ✓ Reduce your risks.
- ✓ Ensure seamless experiences.
- ✓ Stay ahead with the latest technology.
- ✓ Work smarter, anywhere.

The longer you shackle your business with an outdated phone system, the more growth opportunities you're missing out on.

NEOPOS is an undisputed leader in the implementation and maintenance of computerized systems, such as POS and data management solutions, Wi-Fi and IT security and IP telephony for contact-center

Sources:
¹ U.S. Mobile Worker Forecast, 2015–2020 IDC, 2015
² Deloitte Millennial Survey, 2014
³ 2015 Workplace Flexibility Study, WorkplaceTrends.com, 2015